



For more information, contact:
Susan Burns / MPRO
(248) 465-7475/ sburns@mpro.org

FOR IMMEDIATE RELEASE

Colleen Holliday Selected as New Manager for Long-Term Care Remediation Program at MPRO

(Farmington Hills, MI, August 31, 2009) – Colleen Holliday of Westland, Michigan, has joined MPRO, Michigan’s Health Care Quality Improvement Organization, and will serve as Remediation Program Manager. In this role, Ms. Holliday will be responsible for the day-to-day operations surrounding MPRO’s Remediation Program.

MPRO’s Remediation Program offers Michigan long-term care providers specialized clinical assistance to achieve compliance with state and federal regulations and to improve the quality of the care they provide. MPRO also conducts proactive in-service training and system analysis to assist providers in improving clinical care and outcomes.

A licensed nurse, Ms. Holliday most recently worked as a hospice care nurse at Angela Hospice Home Care in Livonia, Michigan. Prior to that, she served as the Assisted Living Director at the Village of Redford in Redford, Michigan

Ms. Holliday earned a bachelor’s degree in Nursing from Harding University in Searcy, Arkansas and a master’s degree in Health Care Administration from Madonna University in Livonia, Michigan.

#

About MPRO

MPRO is a recognized independent leader in health care quality improvement and patient safety initiatives. As a non-profit, MPRO provides consultative quality improvement guidance and medical review in Michigan under its contract with the Centers for Medicare & Medicaid Services. In addition, MPRO offers review services and data analysis for a variety of clients across the nation. To learn more, visit www.mpro.org.